

**PWNA Update**  
*New Energy to Ring in a New Year!*  
*From Dan Galvin, President*

**Greetings for 2009!**

I would like to take this opportunity to wish all PWNA members a safe, happy and prosperous New Year. Despite tough economic times, I feel confident that 2009 will be a great year for our Association and its members.

Being aligned with a professional organization such as PWNA provides many benefits to its members, the most important of which is: There is strength (and support) in numbers! Our membership continues to grow, new things are happening and the PWNA is now stronger than ever—thanks, in part, to YOU!

**Convention 2008**

Feedback from members about the annual PWNA Convention, held in Chicago last October, indicates the event was a resounding success. **About 175 members, vendors and volunteer instructors** from across Canada and the United States took time from their busy schedules to travel to Chicago for an intense three days of networking, learning and meeting with various suppliers. Several new educational programs were introduced and were well-received.

On behalf of all PWNA members, I extend sincere thanks to the various vendors that set up displays for our trade fair. It was great to have a “hand-on” demonstration of various supplies and equipment, and even better to meet suppliers face-to-face.

The efforts and expertise of the volunteer instructors must also be commended. The educational component of our annual convention is an invaluable resource. I know I speak for everyone in saying, “Great job guys! Thanks for your efforts!”

We had such a great time in Chicago that we are planning the 2009 Convention there as well. A schedule of events, guest speakers and classes will be posted on the PWNA website in the coming months. Be sure to watch for this information, mark your calendars, and make plans to join us!

**PWNA Conference 2009**  
**October 8-10**  
**Chicago, Illinois**

On behalf of PWNA, I extend sincere thanks to the Convention Committee for their diligence and efforts in making the convention happen. **Doc Reisman and Daryl Mirza were the main facilitators, however, countless others also helped out and, in doing so, helped make the event a resounding success.**

**New Board of Directors**

A major highlight of the annual convention is always the election of a new volunteer Board of Directors. (Listed below.) We are pleased to welcome back several long-standing members and have

the opportunity to get to know several newcomers. We have developed a strong team, with great ideas and plenty of energy! Their efforts and support in the coming months will be greatly appreciated.

I would also like to extend my sincere thanks to Interim Past President, Paul Horsley. Paul stepped up to the plate when PWNA was in a time of crisis and helped get us back on track and back “in the black.” This kind of leadership, dedication and support is what makes the PWNA a great association.

### **2008/2009 Board of Directors**

#### **Executive Team**

Dan Gavin ~ President  
Mike Hilborn ~ Vice President  
Paul Horsley ~ Treasurer  
Charlie Arnold ~ Secretary

#### **Directors**

Daryl Mirza  
Doc Reisman  
Eric Clark  
Michael Hinderliter  
Steve James  
Tom Bickett

#### **New Website**

Content development and site enhancements to PWNA’s new website are on-going. Make checking it out a regular part of your week! If you have anything suggestions for the website, we’d love to hear them. Please don’t hesitate to contact us. Feedback, of any kind, is always appreciated.

#### **New Members and Membership Renewals**

As always, I encourage you to support the PWNA by renewing your membership or becoming a new member. The Association can only grow and prosper with member support.

#### **Questions? Concerns? Great ideas?**

*Call PWNA’s Head Office (1-800-393-7962) or check us out at [www.pwna.org](http://www.pwna.org).*

Sincerely,

Dan Galvin  
East Coast Powerwashing